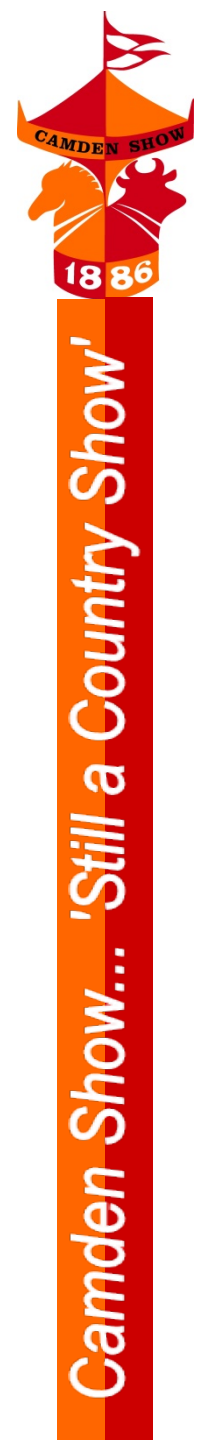


Presentation to Country Shows Seminar



Hugh Southwell – Camden Show





Major Incident Response A Case Study

The Camden Show Society Inc.

Est 1886

April **2014 Rodeo**



Camden Show... 'Still a Country Show'

Rodeo's....

- A fantastic spectacle
- An Australian cultural icon
- We love the **ROUGH** and **TUMBLE**



Camden Show... 'Still a Country Show'

What happens when it goes wrong ??





Camden Show... 'Still a Country Show'

The Camden Show Society Inc.

Est 1886

Story



132 shows

The Camden Show Society Inc.

Est 1886

'Still a Country Show'



Camden Show... 'Still a Country Show'





Camden Show... 'Still a Country Show'

The Camden Show Society Inc.

Est 1886

Show runs 3 days (Gate 2 days)

Thursday – Judging

Friday – Dairy Cattle, Sheep, Alpacas, Show Jumping, Equestrian, 4000 school children, Rodeo

Saturday – Beef cattle, Equestrian, Goats, night show, Fireworks Finale.

Year	People through the gates
2014	37,000
2017	41,333



2014 Friday Night Rodeo

5.00pm to 10.30pm

Rodeo programme included:

- Timed events – barrel races, steer roping
- Saddle and bare back horses
- Novice & Open Bull rides
- Affiliated with ABCRA

Australian Bushmen's Campdraft & Rodeo Assoc.

Who here is affiliated with ABCRA?

AUSTRALIAN BUSHMEN'S CAMPDRAFT & RODEO ASSOCIATION LTD.



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ABCRA affiliation

Australian Bushmen's Campdraft & Rodeo Assoc.

What affiliation with the ABCRA means:

- Entries taken and paid through ABCRA Central Entries online system.
- Only ABCRA members (cowboys/ girls) can enter appropriate events.
- Show must use ABCRA approved:
 - Judges
 - Shoot Boss
 - Livestock Contractors
- Show must abide by ABCRA rules
- Members have limited accident insurance included in their membership dues.



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Jump on for a ride!



Camden Show... 'Still a Country Show'





Camden Show... 'Still a Country Show'



2014 Show Conditions:

- Very heavy rain on Thursday and Friday morning.
- Great crowd numbers considering the weather.
- Rodeo arena was constructed on a playing field surface with 200mm of sand laid on top, surface was in good condition.

Every thing was progressing as planned.

Then.....

BEWARE

Manure Happens.

Hillman Signs

84174
3-8148-003

STOP

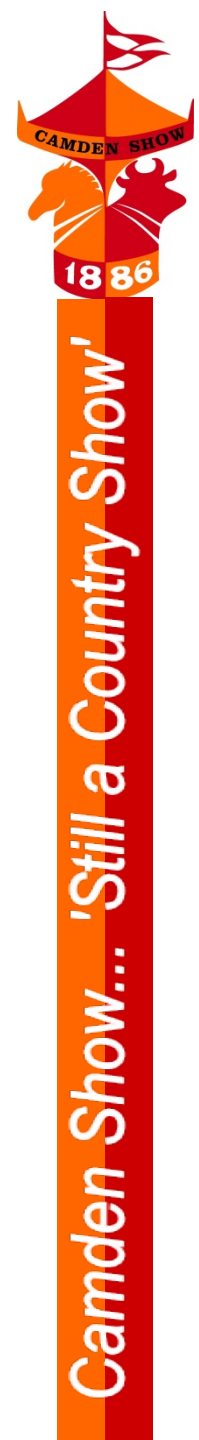


Rodeo's

- High Risk
- Accidents happen

How do we manage the risk to look after:

1. Competitors
2. Visitors
3. Livestock
4. The Show Society/ Committee



**Rewind 9 years prior
to 2005**



2005 OH&S

OH&S (WH&S) is **foreign** to most volunteers and committees.

Committee were introduced to **WH&S** and **why the need?**

- Minimise the chance of accidents happening.
- Keep every one at the show safe including the Committee, competitors, exhibitors and the public.

Introduced to WH&S processes such as:

- Risk Assessments
- Restricted Access Controls

Introduction and development of **risk assessments** in a work shop environment.

- Sub committees discuss risks in small groups.
- Helped by others who are experience in WH&S



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Activity	Hazards	Risk level	Risk control measures	Who is Responsible
Power to site shed	Electrical shock	High	Hard wired by qualified electrician with Earth Leakage device fitted at power source. All cables are above ground.	????
Access for delivery & removal of livestock	Vehicle & public interface. Run over or collision	High	Use of observer whilst trucks are reversing. Install loading ramp with- in grounds off public thoroughfare to restrict public access.	?????? Stock Contractor
Emergency vehicle access into arena	Vehicle and public	Moderate	Use of observer in crowd dense situation. Operate hazard and flashing lights. Dedicated Ambulance car park beside arena. Horse Ambulance parked adjacent to the arena.	????? Stock Contractors Rodeo Judges
Stock in Arena Stock in Arena cont.	Stock escape	Low	Use yards suitable for Rodeo livestock containment. Use of affiliated contract rodeo stock. Ensure gates are kept closed. Livestock are to be affiliated / registered Rodeo livestock. Yard design to ensure maximum protection from livestock escape. One only gate to gain access to outside arena. Pedestrian fencing to be erected out side of stock fence to keep public and animals separated.	?????? Stock Contractor



WH&S: Induction of all volunteers

Clear Communication to all volunteers of our expectations concerning WH&S

- What the risks are in the sub committees area?
- How to report potential risks that have not been discussed.
- What happens if you get injured?
- What happens if you see some one else get injured?
- Where is the first aid post?

Preparation is the key

- Have documentation of the induction ready to go
- Carry out the induction prior to the event starting
- All Volunteers and sub committee members to sign off to acknowledge induction
- **ALL signed induction forms MUST be RETURNED to the office**



Sample

Volunteer induction checklist

- Volunteer application form.

ALL signed induction forms MUST be RETURNED to the office.

- Showground map
- Hazard report form
- Incident & injury recording/investigation process
- Incident & injury report form
- Emergency information & procedures Procedure in case of fire
- Emergency evacuation plan
- CSS WHS Policy
- Sub committee risk assessment



Camden Show... 'Still a Country Show'




VOLUNTEER REGISTRATION FORM 2018

The Camden Show Society Inc
PO BOX 43 CAMDEN NSW 2570

Phone 02 4655 8338
Fax 02 4655 9847

Email office@camdenshow.com
Webpage www.camdenshow.com

CAMDEN SHOW FRIDAY 16th MARCH & SATURDAY 17th MARCH 2018

AREA/SECTION: _____ <small>(PLEASE ENSURE THIS FIELD IS COMPLETED)</small>		
FULL NAME:		
ADDRESS:		
STATE:	POSTCODE:	
PHONE (H):	PHONE (M):	
EMAIL:		
NEXT OF KIN (EMERGENCY CONTACT) NAME:		
PHONE:	MOBILE:	
RELATIONSHIP:		
	YES:	NO:
Have you read, understood and do you agree to follow the Camden Show Society Work Health and Safety Policy? (View the WHS Policy at www.camdenshow.com)		
Do you have any medical conditions or other information of which we should be aware? (if yes, please provide details)		
PREVIOUS EXPERIENCE:		
NUMBER OF YEARS VOLUNTEERING AT THE CAMDEN SHOW SOCIETY:		
START DATE:		
PRIVACY STATEMENT: THE CAMDEN SHOW SOCIETY RESPECTS THE PRIVACY RIGHTS OF OUR MEMBERS AND VOLUNTEERS AND ANY DATA RECORDED ON THIS FORM WILL BE USED FOR SHOW SOCIETY PURPOSES ONLY.		
NAME:		DATE:
SIGNATURE:		
 <p>PLEASE NOTE: AS A CAMDEN SHOW VOLUNTEER YOU ARE INVITED TO ATTEND THE VOLUNTEER APPRECIATION NIGHT ON FRIDAY 20TH APRIL 2018 FROM 6:00PM - 8:30PM TO BE HELD AT THE CAMDEN SHOWGROUNDS NEAR TED'S SHED (AS A VOLUNTEER, IT IS IMPERATIVE THAT YOU FILL IN THIS FORM FOR BOTH WHS AND SHOW COMMUNICATION PURPOSES)</p>		

Camden Show ... 'Still a Country Show'



Show Safety

Safety Sub Committee

- Dedicated Committee person on grounds for safety.
- Co-ordinate first aid (St John Ambulance).
- Privacy issues.
- Co-ordinate NSW Ambulances.
- Report on incident.
- Follow up with patient.
- Follow up with Sub committee and Risk assessment review.



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Back to 2014 Rodeo



Thank goodness
for WH&S & Risk
Assessments !!!



There is light at the end of the tunnel

What just happened ???

- Bull rider clashed heads with the Bull twice.
- Competitor was unconscious.
- Protection clowns moved stock away.
- St John Ambulance gave immediate treatment.
- The rider was in a serious medical condition.



EMERGENCY!!

**Patient to be air
lifted to Hospital**



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What now ???

What would you do?

Simultaneous Priorities

You can't be in 6 places at once



! DELEGATE !



What now ???

Simultaneous Priorities

PRIORITY 1.

- a) Appropriate medical treatment for Patient
- b) Look after the Patients family
- c) Co –ordinate with first aid and direct ambulance
- d) AIR AMBULANCE – where are they to land (*Police will take over. It is best to have prior plans and discussions with police as to various landing locations dependant on the time of day of the incident*)
- e) Volunteer / Sub Committee welfare.
- f) Ensure you have the family's contact details on accident report form.**



PRIORITY 2.

- a) **Protect the dignity of the patient by preventing on lookers from seeing what is going on.** Also protects the public from distress.

- b) **Secure the scene “prepare for the worse and hope for the best”**
 - i. Don't let anyone modify the scene until the police give ok.
 - ii. Gather any known recordings of the accident and secure. **NOT for DISTRIBUTION.**

- c) **Gather and record witness statements**
 - i. As soon as possible sit down with Subcommittee, committee witnesses and fill out individual accident forms.
 - ii. Debrief subcommittee and assure them of no blame. Explain the process of debrief and review of incident .
 - iii. **Make clear witnesses do not to talk to media unless given written permission by the Show Society**
 - iv. **Secure all documents** – make sure you've got the original waiver form, copy immediately with photo from phone. Secure in show office.



PRIORITY 3.

- a) **Notify Executive of incident**
- b) **Notify Committee of incident**
- c) **Remind committee not to talk to media about the incident**
- d) **Brief the office staff as they will be the 1st people to get calls.**
 - i. **Take message from media and the President is to ring them back.**
- e) **President to communicate with family**
- f) **Notify ASC and Insurance broker**
- g) **Notify Work Cover if necessary**
- h) **Post comment from President on Website to pre-empt public comment.**

e.g

A serious bull riding incident occurred in the Rodeo Arena last night, the male competitor was airlifted to the Royal North Shore Hospital.

Our thoughts and well wishes are with him and his family. We can't say any more at this time, out of respect to the young man and his family.

Hugh Southwell

Camden Show Society President



Manage the Media!

Pre Interview

- **The media can smell a story.**
- **All** media enquiries go through the office to the President (spokes person).
- Have a senior committee member meet them and deliver them to the President.

NEVER let them roam alone.



Manage the Media! cont.

The Interview

- Prepare a simple list of facts that you wish to share.
- Do not be forced to share information you do not wish to.

Eg. Media: “What is name of the person who was hurt by the bull?”

Show: “Out of respect to the bull rider and his family we are not releasing his name. This was a terrible accident. The Show Society's heart felt best wishes go out to the young man and his family.”

- If not confident have another Exec. member with you.



Manage the Media! cont.

Post Interview

- **NEVER** leave the media alone with witnesses.
- Have chaperones stay with the media until they leave the grounds.

We had 3 x media outlets at one time.

NEVER let them roam alone.



Post Show

- Organise a meeting with sub committee to review the accident.
What could we do better?
- **Review Risk Assessment**
E.g Issue: Ambulance got stuck in the sand/mud.
Action: Ensure 4wd Ambulance is at Rodeo.

Do it now!!!



Post Show cont.

- **Collate all documentation:**
Photos, video, waivers, Accident report forms, Witness statements and place in one central folder. Write up a summary of time line and events.

Do it now!!!



What's happened since 2014.

- **March 2015 Show**
(11 months after the accident)
- **May 2015** (13 months after the accident)
 - Notified of claim against Workers Compensation policy
 - Clause 15 Schedule 1 of 1998 WC Act**



What's happened since 2014.

- **June 2015** (14 months after the accident)
Investigators come to take statements
- **June 2015** (14 months after the accident)
Claim declined by insurer.

But its not over!



What's happened since 2014.

- **20th Feb 2017** (34 months after accident)
Claim made to NSW Workers Compensation
Arbitrator **Clause 15 Schedule 1 of 1998 WC Act**
- **11th May 2017** (37 months after accident)
Arbitrator hands down decision in favour of the
bull rider against Camden Show and ABCRA
- **28th June 2017** (38 months after accident)
Camden Show and ABCRA through iCARE lodge
appeals against decision.



What's happened since 2014.

A lot of work done to encourage the appeal.

- **15th Dec 2017**

**WCC Arbitrators original decision
was revoked.**

**The Case concluded
3yrs 9 months (44 months)
3 x Shows after accident.**



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EMPATHY

If the family sue...

Your fight /problem is with the lawyers.

Not with the family

What would you do in their shoes?



Major Incident Response

Summary

Plan for the worse

- Be prepared
- Risk Assessments
- Delegate - Who is to help and how when things go wrong?
- Who is to be the spokes person?

Organise your priorities 1,2,3

- Look after the patient
- Secure the scene and documents
- Notify all interested parties



Major Incident Response

Summary cont.

Manage the media

- Chaperone the media AT ALL TIMES
- Prepare your thoughts and message

Contact the family

- Demonstrate your empathy
- Keep yourself updated

Review the event

- What could be done to prevent another incident?



Major Incident Response

Summary cont.

Document everything

NOW

Keep it SAFE





Emergencies come in all shapes and sizes.

Personal injury:

- Competition accidents
- Spectating
- Deliberate vehicle attacks

Livestock injury:

- Competition
- Escape
- Heat

Protests



Major Incident Response

Summary

again....

Plan for the worse

- Be prepared
- Risk Assessments
- Delegate - Who is to help and how when things go wrong?
- Who is to be the spokes person?



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